

Terms and Agreements

By placing the order you understand and accept our Terms and Agreement Policies.

1. Returns

1.1 OrganoBiotech does not accept returns or exchanges unless the item the customer purchased is defective. If a defective item is received, customers must contact OrganoBiotech at info@organo-biotech.com with details of the product and the defect to receive a shipping address where the defective item should be sent to.

1.2 Upon receipt of the returned product, OrganoBiotech will examine it and notify you via e-mail, within a reasonable period of time, whether you are entitled to a refund or a replacement as a result of the defect. If you are entitled to a replacement or refund, OrganoBiotech will replace the product or refund the purchase price, using the original method of payment.

2. Safety

2.1 Customers acknowledge that the products or their components may constitute or contain biological matter that should be regarded as potentially infectious and how it is and handled accordingly.

2.2 Customers are solely responsible for ensuring that the products are suitable for their intended use and conducting any research necessary to learn the potential hazards involved with such uses.

2.3 Customers will use reasonable care in handling, storing, transporting and disposing of the products and ensure that the products are used and handled only by qualified laboratory personnel under the customers immediate and direct control who have been trained to use the products.

3. Intellectual Property

3.1 All improvements to OrganoBiotech' Products, any methodologies, or processes used or developed by OrganoBiotech, any copyrights, trademarks, patents, trade secrets, or any other proprietary rights thereon, including but not limited to the intellectual property rights remain the sole and exclusive property of OrganoBiotech.

3.2 Customers are explicitly prohibited to reproduce, publish or use for commercial purposes any documents describing or reflecting Intellectual Property of OrganoBiotech without crediting OrganoBiotech. Customers will, fully and freely, own the results of the research performed through use of the Products.

4. Liability

4.1 All Products are delivered by OrganoBiotech "as is" without warranty of any kind. OrganoBiotech makes no representations and extends no warranties of any kind, either expressed or implied. There is no expression or implied references to offering warranties.

4.2 In no event will OrganBiotech be liable to Customer for any indirect loss, or direct loss for which OrganoBiotech has no cover at all under any assurance, claim, (consequential) damage, fines, tax claims, liability or expenses (including attorney's fees), lost profits, and damage due to the stagnation of business operations ("Losses") caused by the performance of OrganoBiotech or the third parties engaged by OrganoBiotech in the execution of the delivery.

5. Grant of Use

5.1 Seller grants Buyer a non-exclusive, non-transferable right to use the Product solely for non-profit research purposes ("Permitted Use"). For the avoidance of doubt, Permitted Use excludes any commercial, for-profit use including, but not limited to, drug development, compound screening, assay contract services, and any other commercial services.

5.2 Buyer agrees not to use the Product for any commercial (for-profit) purposes without obtaining a separate licensing agreement ("Commercial License") from the Seller. Such Commercial License will be subject to negotiation and agreement by the Parties on an individual basis. The Buyer agrees to ensure that the Product is not used by any third party for



commercial purposes unless such third party has obtained a Commercial License from the Seller.

5.3 Buyer agrees to comply with all applicable laws, regulations, and guidelines related to the use of the Product. Buyer also agrees to use the Product in accordance with any and all instructions or protocols provided by the Seller